Swivl Foundations Preparation

Robot Charging and Updating Firmware for Zoom Traditional

1. What do I need for training? You will need your Swivl Kit, a set of wired earbuds, and your mobile device.

2. Download the [Teams by Swivl app](#) and the Zoom app to your mobile device.

3. [Charge](#) the robot base, markers, and mobile device at least 1 day prior to the training session.

- All charging cables connect to the charging block that comes with the [Swivl Kit](#).
- Connect the charging cable to the robot base. Place 1 marker in the robot base.
- Connect the remaining markers to the hammerhead (2-sided) cable. (Each marker has a charging port on the side that connects to the hammerhead.)

4. Connect your robot and update firmware on base and markers. "Firmware" is special software that controls how the robot works. Your robot base and markers will need to be charged before you are able to complete the update process.

- Watch the [video tutorial](#) for connecting your mobile device to the Swivl robot. Turn on all of your markers.
- The Swivl app will prompt you to accept the firmware update. Next, dock each marker in the robot base to update.
    - Option: Follow directions in the [Firmware Update Guide](#)
    - Option: Watch the Video Tutorial - [Swivl Robot Firmware Update Tutorial](#)

5. Create a Teams by Swivl account. You can create an account on the [Teams app](#) or at [Teams by Swivl](#).